

# LE MONDE – COVID POLICY



- ALL STAFF COVID CERTIFIED TRAINING
- VISIT BRITAIN 'GOOD TO GO' ACCREDITATION
- STAFF HANDWASHING ON REGULAR OCCASIONS
- LIMITED CUSTOMER NUMBERS
- HOSPITALITY HOST FOR YOUR GUIDANCE AND ASSISTANCE
- SOCIAL DISTANCING MEASURES OF 1 METER IMPLEMENTED
- SEPARATE ENTRY VIA HOTEL RECEPTION AND EXIT DOORS VIA LOUNGE BAR
- HAND SANITISER AVAILABLE AT ENTRANCE, EXITS, STATIONS AND BEDROOMS
- CLEAR SIGNAGE AND ADVICE
- SURFACES SANITISED HOURLY
- TOILETS CLEANED AND CHECKED EVERY 30 MINS
- DAILY BUSINESS SANITISATION
- CONTACTLESS PAYMENTS AND NO CASH TRANSACTIONS
- TABLE SERVICE
- SINGLE USE MENUS
- RELEVANT PPE DISTRIBUTED TO STAFF WHERE SOCIAL DISTANCING IS NOT POSSIBLE
- SOCIAL DISTANCED HOTEL CHECK IN WITH NO SHARED STATIONARY
- CONTACTLESS HOTEL CHECK OUT
- LINEN SANITISED IN HIGH TEMPERATURE WASH
- TOILETRIES NO LONGER WITHIN THE BEDROOMS, A SUPPLY WILL BE AVAILABLE AT RECEPTION
- ADVANCE HOTEL RESERVATIONS ONLY
- TRACK AND TRACE REGISTRATION
- ADVANCE TABLE BOOKINGS ENCOURAGED
- MAXIMUM BOOKING OF 8 PEOPLE PER TABLE FROM 3 SEPARATE HOUSEHOLDS

IF GOVERNMENT GUIDANCE RELATING TO COVID-19 PREVENTS YOU FROM TRAVELING YOU WILL BE ABLE TO RESCHEDULE YOUR BEDROOM RESERVATION.

WE SHALL CONSTANTLY MONITOR AND REVIEW OUR OPERATION IN LINE WITH SCOTTISH GOVERNMENT GUIDELINES AND ADVICE

OUR CUSTOMERS AND STAFF'S COMFORT AND SAFETY ARE OUR PRIORITY, PLEASE INFORM A STAFF MEMBER IF YOU HAVE ANY CONCERNS.

WE LOOK FORWARD TO WELCOMING YOU BACK TO LE MONDE FROM SUN 16TH AUGUST 2020